



BLUEJABB

HOW-TO

TROUBLE

SHOOTINGS

Version 1.0.0

Table of contents

1 GENERAL.....	5
1.1 Multimedia.....	5
1.1.1 How to create a new photo ?.....	5
1.1.2 How to create a new audio ?.....	5
1.1.3 How to create a new video ?.....	5
1.1.4 How to import a multimedia file located in my handset into the BLUEJABB multimedia archive ?.....	6
1.1.5 How to export a multimedia file located in the BLUEJABB multimedia archive into my handset ?.....	6
1.1.6 Why does BLUEJABB display internal file browser when I want to display a received multimedia content (image, audio, video) or a file ?.....	6
1.2 Conversation/chat room screen.....	6
1.2.1 How to create a conversation ?.....	6
1.2.2 How to select a single message in a conversation/chat room ?.....	7
1.2.3 In a conversation or chat room screen, what are the white on yellow messages ?.....	7
1.2.4 How to save a single message in a conversation/chat room ?.....	7
1.2.5 How to go to an URL embedded in a simple/conversation/chat room message ?.....	7
1.2.6 How to download the content of a URL embedded in a simple/conversation/chat room message ?.....	7
1.2.7 How to navigate thru conversations and active chat rooms ?.....	7
1.2.8 What is the red, green, and blue filled circles and white sheet in the header of the conversation screen ?.....	7
1.2.9 What are the unknown chats ?.....	8
1.3 Miscellaneous.....	9
1.3.1 How to apply a command to several contacts ?.....	9
1.3.2 How to apply a command to a group of contacts ?.....	9
1.3.3 What does the message “Multiple selection is not available to process this operation” mean ?.....	9
1.3.4 How to hide the ticker which warns me of data reception ?.....	9
1.3.5 How to set my presence status for only selected contacts ?.....	9
1.3.6 How to send multimedia to contact(s) ?.....	10
1.3.7 How to send handset file to contact(s) ?.....	10
1.3.8 How to set my initial status ?.....	10
1.3.9 How to display contact’s thumbs in contact screen ?.....	10
1.3.10 How to copy/paste an image in BLUEJABB ?.....	10
1.3.11 How to set a photo to my profile ?.....	11
1.3.12 How to set a photo to a contact ?.....	11
1.3.13 How to copy/paste text in BLUEJABB ?.....	11
2 JABBER.....	12
2.1 Accounts management.....	12
2.1.1 Where can I find a list of public JABBER servers ?.....	12
2.1.2 How to copy contacts from an account to another account ?.....	12
2.1.3 What’s the difference between “Standard connect “and “Chat rooms connect” ?.....	12
2.1.4 How to import my profile (vCard) ?.....	12

2.1.5	How to export my profile (vCard) ?.....	13
2.1.6	How to create a temporally account ?.....	13
2.2	Contacts management.....	13
2.2.1	What does contact activation/deactivation mean ?.....	13
2.2.2	How to add a contact ?.....	14
2.2.3	How to add a MSN/YAHOO/ICQ/AIM contact ?.....	14
2.2.4	How to temporary remove contact(s) ?.....	15
2.2.5	How to block/unblock a contact ?.....	15
2.2.6	How to change contact's parameters ?.....	15
2.2.7	How to create a group ?.....	16
2.2.8	How to delete a group ?.....	16
2.3	Send data.....	16
2.3.1	How to send a message in disconnected mode ?.....	16
2.3.2	How to send a message to a user which is not in my contact list ?.....	16
2.3.3	How to chat with more than one contact ?.....	17
2.3.4	How to prevent reception of chat message from unknown contacts ?.....	17
2.3.5	How to prevent a participant of a chat room/IRC channel to initiate a private chat with me ?	17
2.4	Chat rooms and IRC channels.....	18
2.4.1	How to browse a conference service provided by my server ?	18
2.4.2	How to browse a conference service provided by another JABBER server ?	18
2.4.3	How to chat in a chat room which is in any of my browsed conference service ?.....	19
2.4.4	How to remove a recorded conference service ?.....	19
2.4.5	How to enter in an IRC channel ?	20
2.4.6	How to remove a chat room/IRC channel from the chat room history ?	20
2.4.7	How to enter in a MEEBO chat room ?	21
2.4.8	Can I enter in a chat room/IRC channel in “invisible” status ?.....	21
2.4.9	How to start a private conversation with a participant of a chat room ?.....	21
2.4.10	How to send multimedia (or a handset file) to a participant of a chat room ?.....	21
2.4.11	How to set my presence status in a chat room?.....	22
2.4.12	How to see my presence status in a chat room?.....	22
2.5	Gateways.....	22
2.5.1	Can I connect directly to a proprietary IM (MSN, YAHOO,ICQ,AIM) without connect to a JABBER server ?.....	22
2.5.2	How to register to a gateway (MSN/YAHOO/ICQ/AIM) ?.....	22
2.5.3	How to add MSN/YAHOO/ICQ/AIM contacts if my server doesn't provide a gateway to a proprietary IM ?.....	23
2.5.4	Can I login on the same proprietary IM with multiple accounts ?.....	23
2.6	Robots.....	24
2.6.1	How to use JAIKU/TWITTER robots ?.....	24
2.6.1.1	Contact creation.....	24
2.6.1.2	Conversation.....	24
JAIKU:	24
TWITTER	25
2.6.2	How to use RSS robot ?.....	25
2.6.3	How to use Random chat robot ?.....	26
2.7	Miscellaneous.....	27

2.7.1 How can I find public gateways, conference services or file transfer proxies provided by other servers ?.....	27
3 BLUETOOTH.....	28
3.1 How to create a discovered contact ?.....	28
3.2 How to schedule the contacts exploration ?.....	28
3.3 Is it necessary to run an exploration to connect to a contact which is in my contacts database ?	28
3.4 How to automatically send my profile when a new contact is discovered ?.....	28
3.5 What is the public conversation?.....	28
3.6 Can I sort contacts by group in BLUETOOTH ?.....	28
3.7 Is there a limit of simultaneous discovered contacts ?.....	29
3.8 How to chat with a single contact in BLUETOOTH ?.....	29
3.9 Can I change my identifier when I am connected ?.....	29
4 GENERAL TROUBLESHOOTINGS.....	30
4.1 “java.lang.NoClassDefFoundError” error occurs when launching BLUEJABB.....	30
4.2 Conversation/Chat room screen is not well displayed when “Display input” is checked ?.....	30
4.3 Conversation/Chat room screen is occasionally not well displayed when “Display input” is checked	30
4.4 I detect a “flickering effect” in the contacts screen or messages screen when I receive a lot of messages or when there is a lot of activities in chat rooms.....	30
4.5 I often encounter a “Out of memory” error.....	31
4.6 I only see a part of the video when reading video files.....	31
4.7 “Out of memory” errors often occur on saving or sending multimedia.....	31
4.8 What is the message “List is not synchronized” ?.....	31
4.9 The selected item is always the last selected when I apply a command to an item in the list with keyboard on Sony Ericsson with stylus (P900, P990i, P1, W950i).....	31
4.10 The “About” and “Unlocking” screens display *Error:Handset's current date is not set correctly” error message.....	31
5 BLUETOOTH TROUBLESHOOTINGS.....	33
5.1 BLUETOOTH connection fails.....	33
5.2 File transfer (Multimedia/Files/Profiles) fails.....	33
6 JABBER TROUBLESHOOTINGS.....	34
6.1 Connection to any JABBER server fails.....	34
6.2 Bad encoding of special characters (é,è,à,...)	34
6.3 I often encounter I/O Errors.....	34
6.4 Register to JABBER fails.....	34
6.5 Connection to GTALK accounts fails.....	34
6.6 My server sends me usefulness errors.....	34
6.7 Contacts on a gateway are on error.....	34
6.8 Sending/receiving multimedia/files fails with my MSN/YAHOO/ICQ/AOL contacts.....	35
6.9 Sending/receiving multimedia/files fails with my GTalk contacts.....	35
6.10 I can't enter a chat room provided by another server.....	35
6.11 Authentication always fails and I am sure of my credentials.....	35

1 GENERAL

1.1 Multimedia

1.1.1 How to create a new photo ?

Go to Archives → Multimedia.

Launch **New photo** command.

Change the type if you want another format (Status must be displayed: **Show status** command).

Launch **Snapshot** command to take the photo.

Save the photo or launch **Capture** command to take another photo.

To directly send a new photo to a contact in the contacts screen or in the conversation screen
See **How to send multimedia to contact(s)**.

1.1.2 How to create a new audio ?

Go to Archives → Multimedia.

Launch **New audio** command.

Change the type if you want another format (Status must be displayed: **Show status** command).

Launch **Start recording** command.

Launch **Stop recording** command.

Save the audio or launch **Capture** command to take another audio.

To directly send a new audio to a contact in the contacts screen or in the conversation screen
See **How to send multimedia to contact(s)**.

1.1.3 How to create a new video ?

Go to Archives → Multimedia.

Launch **New video** command.

Change the type if you want another format (Status must be displayed: **Show status** command).

Launch **Start recording** command.

Launch **Stop recording** command.

Save the video or launch **Capture** command to take another video.

To directly send a new video to a contact in the contacts screen or in the conversation screen
See **How to send multimedia to contact(s)**.

1.1.4 How to import a multimedia file located in my handset into the BLUEJABB multimedia archive ?

Go to Archives → Multimedia.
Launch **Local load** command.
Select the multimedia file.
Launch **OK** command.
Launch **Save** command.

1.1.5 How to export a multimedia file located in the BLUEJABB multimedia archive into my handset ?

Go to Archives → Multimedia.
Select the multimedia you want to export.
Launch **Local save** command.
Select the directory.
Launch **New file** command.
Launch **OK** command.

1.1.6 Why does BLUEJABB display internal file browser when I want to display a received multimedia content (image, audio, video) or a file ?

When you receive a file or you have downloaded it by the built-in HTTP downloader (See **How to download the content of a URL embedded in a simple/conversation/chat room message ?**), BLUEJABB looks at the file format and try to display its content if this file is a multimedia file:

1. If it is not a multimedia, BLUEJABB allows you to save it locally and displays the internal file browser.
2. BLUEJABB has detected a multimedia file but can't display its content. BLUEJABB does not handle all the multimedia formats. It depends on the JAVA platform installed on your handset: In this case, BLUEJABB does not show you the content but you can launch the **Local save** command to save the file locally.

1.2 Conversation/chat room screen

1.2.1 How to create a conversation ?

Simply select the on line contact in contact screen.
For JABBER transport, if you select an off line contact, BLUEJABB displays the "simple message send" screen.

1.2.2 How to select a single message in a conversation/chat room ?

Select the message (white on blue color) and press fire key (usually the '5" numeric key).

1.2.3 In a conversation or chat room screen, what are the white on yellow messages ?

When a simple message, conversation message, multimedia content or a file is received and when this message is not corresponding to the current conversation, BLUEJABB displays temporarily this message (white on yellow) in the current conversation/chat room. Selecting this message allows you to "jump" to the corresponding conversation/chat room.

1.2.4 How to save a single message in a conversation/chat room ?

Select the message (white on blue), press fire key (usually the '5" numeric key) and launch **Record** command. This message is recorded in the archives (Simples folder).

1.2.5 How to go to an URL embedded in a simple/conversation/chat room message ?

Select the message (white on blue), press fire key (usually the '5" numeric key), select the URL in the URL list box and launch **Go to URL** command. The internal INTERNET browser of your handset will be launched.

1.2.6 How to download the content of a URL embedded in a simple/conversation/chat room message ?

Select the message (white on blue), press fire key (usually the '5" numeric key), select the URL in the URL list box and launch **Download content** command. If the operation succeeds, BLUEJABB inserts in the form an icon corresponding to the content's mime-type and allows you to view (**view content** command) or locally save the file.

1.2.7 How to navigate thru conversations and active chat rooms ?

If input area is displayed, you must give first the focus to the message list.

Then press navigation keys (left/right).

The '1' numeric key displays the first message of the conversation/chat room

The '3' numeric key displays the last message of the conversation/chat room

1.2.8 What is the red, green, and blue filled circles and white sheet in the header of the conversation screen ?

These icons indicate the chat state if it is enabled (JABBER or BLUETOOTH → Settings-/Misc

pane: "Enable chat state"):

A red filled circle indicates your contact is not looking at the conversation.

A green filled circle indicates your contact is looking at the conversation.

A blue filled circle indicates your contact is pausing in composing.

A white sheet of paper indicates your contact is composing a message.

1.2.9 What are the unknown chats ?

Unknown chats are the chats with unknown contacts (I.e. these contacts are not in your contacts database).

1.3 Miscellaneous

1.3.1 How to apply a command to several contacts ?

BLUEJABB allows you to apply commands to multiple contacts depending the command type and the transport (BLUETOOTH or JABBER). In order to use this functionality, launch **Display Options** command in the contacts screen and select "Multiple selection mode". Select your contacts and launch **Contacts**, **Send**, or **Info** commands to see "multiple mode" available commands.

1.3.2 How to apply a command to a group of contacts ?

In the contacts screen, select your group and launch **Contacts**, **Send**, or **Info** commands to see "multiple mode" available commands.

1.3.3 What does the message "Multiple selection is not available to process this operation" mean ?

You try to apply a command that is not available for multiple contacts. For example, Contact edition is not available for multiple contacts.

1.3.4 How to hide the ticker which warns me of data reception ?

Launch **Reset unread** command. This command is available in conversation/chat room screen, in contact screen and all live messages screens.

If you don't want anymore BLUEJABB to display this ticker on data reception:
Go to JABBER or BLUETOOTH → Settings/Notification pane.
Uncheck "Show ticker" in notification effects parameters.

1.3.5 How to set my presence status for only selected contacts ?

BLUEJABB permits "directed presence". I.e. your status can be different from one contact to another.

To set your presence status for all your contacts, launch **My status** command in contact screen.

To set your presence status for one contact, you must be in single selection mode, select a contact and launch **Directed status** command in the contacts screen.

To set your presence status for several contacts, you must be in multiple selection mode, select several contacts and launch **Directed status** or **My status** command in Contacts screen.

To see your presence declared for each of your contacts, go to BLUETOOTH or JABBER → Settings/Display pane and check "Display declared presence".

Warning, some gateways don't accept directed presence.

1.3.6 How to send multimedia to contact(s) ?

In a conversation screen, launch **Send other** command

In the contacts screen select one or more (in multiple selection mode) and launch **Send** command.

Select "Send multimedia", choose your multimedia or create a new one (See **How to create new audio ?**, **How to create new photo ?**, **How to create new video ?**).

Warning, multimedia transfer to multiple contacts is not allowed for JABBER transport.

1.3.7 How to send handset file to contact(s) ?

In a conversation screen, launch **Send other** command

In the contact screen select one or more (in multiple selection mode) and launch **Send** command.

Select "Send file". BLUEJABB displays the files available on your handset.

Warning, file transfer to multiple contacts is not allowed for JABBER transport.

1.3.8 How to set my initial status ?

Go to JABBER or BLUETOOTH → Settings/Startup pane.

Set your initial status.

For the JABBER transport, this status is common to all your accounts.

1.3.9 How to display contact's thumbs in contact screen ?

Go to JABBER or BLUETOOTH → Contacts.

Launch "Display options" command.

Check "Display contact's thumb".

1.3.10 How to copy/paste an image in BLUEJABB ?

In the display photo/image screen, launch **Copy to clipboard** command.

You can paste the copied photo/image in your profile or contact edition screen.

1.3.11 How to set a photo to my profile ?

Edit your profile:

JABBER → Accounts → Your Account/Profile pane

or

BLUETOOTH → Accounts/Profile pane.

Launch **Handset images** command if your photo is on your handset.

Launch **Paste from clipboard** if your photo is in the clipboard.

1.3.12 How to set a photo to a contact ?

Edit your contact.

Launch **Handset images** command if the photo of the contact is on your handset.

Launch **Paste from clipboard** command the photo of the contact is in the clipboard.

Launch **Archived images** command if the photo of the contact is in the multimedia archive.

1.3.13 How to copy/paste text in BLUEJABB ?

In the message screen, launch **Copy subject** or **Copy body** command in order to set text content into the internal clipboard.

You can paste the copied text in the subject or body in the message screen or in "Compose" mode of a conversation/chat room screen.

2 JABBER

2.1 Accounts management

2.1.1 Where can I find a list of public JABBER servers ?

<https://www.xmpp.net/servers>

2.1.2 How to copy contacts from an account to another account ?

Connect to the target JABBER account.
Go to JABBER → Contacts
Launch **Display options** commands.
Select "Multiple selection mode" item.
Select "Display all JABBER contacts" item.
Launch **OK** command.
Select the contact(s) you want to copy.
Launch **Contacts** commands.
Select "Activate contact(s)" item.

To return to the initial state:

Launch **Display options** commands.
Select "Display current roster contacts" item.
Select "Single selection mode" item.
Launch **OK** command.

2.1.3 What's the difference between "Standard connect" and "Chat rooms connect" ?

When you connect by the **Chat rooms connect** command, your contacts don't see you as on line. In this mode, you can enter in chat rooms /IRC channels but you can't chat with your contacts.

2.1.4 How to import my profile (vCard) ?

To import your profile recorded on your JABBER server:

Connect you and go to JABBER → Contacts
Launch **Profile** command.
Select "Import your profile".

2.1.5 How to export my profile (vCard) ?

To export your profile recorded in BLUEJABB:

In disconnected mode:

Edit your profile JABBER → Accounts → Your Account/Profile pane if you want to change your profile.

Connect you and go to JABBER → Contacts.

Launch **Profile** command.

Select "Publish your profile".

In connected mode:

Go to JABBER → Contacts.

Launch **Profile** command.

Select "Edit profile" item if you want to change your profile.

Select "Publish your profile" item.

2.1.6 How to create a temporarily account ?

Go to JABBER → Accounts.

Create your temporarily account.

Uncheck "Archive contacts" in the Option choice group (Main pane).

When you connect to this account, the contacts of the account stored on the server are not saved on your handset.

This functionality is very useful if you lend temporarily your handset with BLUEJABB to a person and you don't want this person to add contacts to your contacts database stored in BLUEJABB.

2.2 Contacts management

2.2.1 What does contact activation/deactivation mean ?

When you activate a contact, you ask him to see his presence status.

When you deactivate a contact, this request is canceled. You will never see this contact on line.

A "re-activation" will "re-ask" the authorization to the deactivated contact.

2.2.2 How to add a contact ?

In disconnected mode:

Go to Archive→ Contacts.

Launch **New** command.

(Warning, this contact will be "unfiled". You'll have to set optionally your contact in a group in connected mode).

When you will connect later, go to JABBER→ Contacts.

Launch **Display options** commands.

Select "Display all JABBER contacts" item.

Select the contact(s) you have created off line.

Launch **Contacts** commands.

Select "Activate contact(s)" item.

In connected mode:

Go to JABBER→ Contacts.

Launch **Contacts** commands.

Select "Create contact".

BLUEJABB will automatically activate this contact if JABBER→ Settings/Misc pane "Activate contact when create" is checked.

2.2.3 How to add a MSN/YAHOO/ICQ/AIM contact ?

You must have register to the corresponding gateway.

See **How to register to a gateway (MSN/YAHOO/ICQ/AIM) ?**

In connected mode, go to JABBER→ Contacts.

Launch **Contacts** commands.

Select "Create contact" item.

Choose the corresponding gateway in the "Available gateways" list box.

Enter the identifier of your contact

Launch **OK** command.

BLUEJABB automatically activates this contact if JABBER→ Settings/Misc pane Activate contact when create" is checked.

2.2.4 How to temporary remove contact(s) ?

In connected mode, go to JABBER→ Contacts.
Launch **Contacts** commands.
Select contacts you want to temporary remove.
Select "Deactivate contact(s)" item.

This contact is not removed from your contact database.
If you want to re-activate the contact(s) later:

In connected mode, go to JABBER→ Contacts.
Launch **Display options** commands.
Select "Display all JABBER contacts" item.
Select the contacts you want to re-activate.
Launch **Contacts** commands.
Select "Activate contact(s)" item.

2.2.5 How to block/unblock a contact ?

In connected mode, go to JABBER→ Contacts.
Select contact(s) you want to block/unblock.
Launch **Contacts** commands.
Select "Block" or "Unblock": BLUEJABB displays the right command depending the state of the contact (blocked or unblocked). You can process the same manner in the conversation screen to block/unblock the contact your are chatting with.

2.2.6 How to change contact's parameters ?

In disconnected mode, go to Archive→ Contacts.
Select the contact you want to change parameters.
If you have changed nickname, you must export the contact to the server:

In connected mode, go to JABBER→ Contacts.
Select the contact(s) you changed nickname
Launch **Contacts** commands.
Select "Update contact(s) on server" item.

In connected mode, go to JABBER→ Contacts.
Select the contact you want to change parameters.
If you have changed nickname, BLUEJABB automatically export contact parameters to the server.

2.2.7 How to create a group ?

You can't create manually a group.

Instead of choosing an existing group in the contact edition screen, enter a new group in the group input field. BLUEJABB create automatically the group.

2.2.8 How to delete a group ?

You can't delete manually a group.

When a group is empty (i.e. there is no more contacts in this group), this group will no longer appear on the next connection.

2.3 Send data

2.3.1 How to send a message in disconnected mode ?

Go to JABBER→ Contacts.

Select one or more contacts (Multiple selection mode).

Launch **Send other** command.

Select "Send a simple message" item.

Enter your message.

This message will be send on the next connection if JABBER→ Settings/Misc pane "Send off line message when connect" is checked. Otherwise, you can send it manually.

2.3.2 How to send a message to a user which is not in my contact list ?

In connected or disconnected mode:

Go to JABBER→ Contacts.

Launch **Send simple message** command.

You must know the JID of the recipient.

In disconnected mode, this message will be send on the next connection if JABBER→ Settings/Misc pane "Send off line message when connect" is checked. Otherwise, you can send it manually.

2.3.3 How to chat with more than one contact ?

Launch **Display options** command in the contacts screen and select "Multiple selection mode".

Select your contacts (they must be on line).

Launch **Send other** command.

Select "Start a conference" item.

BLUEJABB displays the "Enter in chat room" screen.

Launch **Start the conference** command.

BLUEJABB send invitations to the contacts you have selected.

To invite other contact(s) later in the conversation:

In the conversation screen, launch **Invite contacts** command and select the contact you want to invite (they must be on line).

Warning, you can start a conference with contacts on a gateway.

2.3.4 How to prevent reception of chat message from unknown contacts ?

Go to JABBER→ Settings/Misc pane.

Uncheck "Allow unknown chat".

However, you can chat with unknown contacts if you initiate the conversation.

2.3.5 How to prevent a participant of a chat room/IRC channel to initiate a private chat with me ?

When you enter a chat room, uncheck "Allow private chat".

However, you can chat with a chat room/IRC channel participant if you initiate the private conversation.

2.4 Chat rooms and IRC channels

2.4.1 How to browse a conference service provided by my server ?

In connected mode, go to JABBER→ Messages→ Chat rooms or JABBER→ Contacts.

Launch **Conference manager** command.

The conference service provided by your server is known as the default conference service. It appears at the top of the "Conference manager" screen.

Launch **Browse service** command.

You will be warned when the browsing operation will be terminated.

Then launch **View browsed service** command.

Optionally select the chat room you want to enter in.

Launch **Record service** to save locally the chat room list. In this case, the recorded service appears in the recorded services and you won't need to browse this conference service again.

2.4.2 How to browse a conference service provided by another JABBER server ?

YOU MUST KNOW the JID of the conference service (usually conference.server_name or chat.server_name)

Ex: conference.jabber.org or chat.jabberfr.org

or use the service explorer provided BY BLUEJABB.

In connected mode, go to JABBER→ Chat rooms or JABBER→ Contacts.

Launch **Conference manager** command.

Enter the JID of the conference service in the Service input field or use the BLUEJABB service explorer.

Launch **Browse service** command.

Then launch **View browsed service** command.

Optionally select the chat room you want to enter in.

Launch **Record service** to save locally the chat room list. In this case, the recorded service appears in the recorded services and you won't need to browse this conference service again.

2.4.3 How to chat in a chat room which is in any of my browsed conference service ?

YOU MUST KNOW the full JID of the chat:

chatroom_name@conference_service_jid

or use the service explorer provided by BLUEJABB.

In connected mode, go to JABBER→ Chat rooms.

Launch **Conference manager** command.

Enter the full JID of chat room in "Chat room name:" input field.

Ex:jabbefr@chat.jabber.fr

Then launch **Enter** command.

BLUEJABB automatically adds this chat room in the chat room history.

2.4.4 How to remove a recorded conference service ?

In connected mode, go to JABBER→ Messages→ Chat rooms or JABBER→ Contacts.

Launch **Conference manager** command.

Select the recorded conference service you want to remove in the list above the Service input field and launch "Remove item" command.

2.4.5 How to enter in an IRC channel ?

First of all, you must use an IRC gateway. This gateway may be provided by your current server (default service) or by another server. You can use the built-in service explorer to find a IRC gateway provided by another server.

The complete channel identifier is written as follows:
`#channel_name%irc_server@irc_jabber_gateway`

channel_name: name of the IRC channel
irc_server: name of the IRC server
irc_JABBER_gateway: JID of the IRC gateway

ex: `#debian%irc.debian.org@irc.jabberfr.org`

"#" is optional depending of the IRC gateway.

YOU MUST KNOW the channel name. BLUEJABB doesn't provide channel browser on an IRC server.

In connected mode, go to JABBER→ Messages→ Chat rooms.

Launch **Enter IRC channel**.

If your server provides an IRC gateway, BLUEJABB displays its JID on top of the screen as "Default service". In this case, enter in the "Chat room name" input field:

`#channel_name%irc_server`

If your server doesn't provide an IRC gateway, enter: `#channel_name
%irc_server@other_irc_jabber_gateway_JID`
in the "Chat room name".

Then launch **Enter** command.

2.4.6 How to remove a chat room/IRC channel from the chat room history ?

In connected mode, go to JABBER→ Messages→ Chat rooms.

Select the chat room or IRC channel you want to remove and launch **Clean item chat room history** command.

2.4.7 How to enter in a MEEBO chat room ?

If you want to use your MEEBO account with BLUEJABB, log in with it. The official MEEBO web client displays your preferred chat rooms in the contact list. BLUEJABB imports these chat rooms and display them in the chat room history and not in the contact list. Select a chat room and enter in.

Warning, if you use your MEEBO account, you won't be able to chat with other IM contacts (MSN, AIM,).

If you want to use another JABBER account to enter in MEEBO chat rooms, BLUEJABB must know your preferred MEEBO chat room complete identifiers which are formatted like "chat_room_name@conferenceX.meebo.com"

X is the conference service number.

The official MEEBO web client never displays this complete identifier which is hidden for you.

Log in first with your MEEBO account, BLUEJABB imports these chat rooms identifiers. Log out and log in with another JABBER account. BLUEJABB chat room history is common to all JABBER accounts so you can now enter in MEEBO chat rooms with your current JABBER account.

2.4.8 Can I enter in a chat room/IRC channel in "invisible" status ?

No, you can't.

2.4.9 How to start a private conversation with a participant of a chat room ?

In the chat room screen, launch **Send to users** command.

BLUEJABB displays all the chat room participants.

Select the participant you want to chat with and launch **Start conversation** command.

2.4.10 How to send multimedia (or a handset file) to a participant of a chat room ?

First of all, BLUEJABB needs the JID of the participant you want to send multimedia: this chat room must be no anonymous.

In the chat room screen, launch **Send other** command.

BLUEJABB displays all the chat room participants.

Select the participant you want to send data and launch **Send multimedia** or **Send file** (See **How to send multimedia to contact(s)?** or **How to send handset file to contact(s) ?**)

2.4.11 How to set my presence status in a chat room?

When you enter in a chat room, BLUEJABB set your presence status with your current status. If you want to change your presence status in a chat room and only in this chat room, simply launch **My status** command in the chat room screen you want to set your status. The new status only affects your presence in the current chat room and does not change your status for your contacts and in the other active chat rooms.

2.4.12 How to see my presence status in a chat room?

Launch "Info" in the chat room screen you want to see your status. BLUEJABB displays the list of chat room participants. You see in this list your nickname and your presence status.

2.5 Gateways

2.5.1 Can I connect directly to a proprietary IM (MSN, YAHOO, ICQ, AIM) without connect to a JABBER server ?

No, you need to connect to a jabber server and register to the corresponding gateway provided by the current server or a public gateway provided by another server.

2.5.2 How to register to a gateway (MSN/YAHOO/ICQ/AIM) ?

Gateways allow you to connect to proprietary IM. In order to register a gateway, you need to have an account in the corresponding Instant Messaging System.

When you connect, BLUEJABB discovers automatically gateways provided by your server.

Go to JABBER → Gateways. BLUEJABB displays the available gateways on the current server. A blue circle indicates an available gateway.

Select your gateway and simply input your user/password.

Launch "Register/Update gateway".

Warning, if register successes, a confirmation subscription is displayed for each of your contacts of your corresponding IM account. To avoid this and before registering to the gateway, go to JABBER → Settings/Misc pane and uncheck "Interactive presence subscription".

If register fails, your user/password may be incorrect. Retry to register by launching the same command. (**Register/Update gateway**).

2.5.3 How to add MSN/YAHOO/ICQ/AIM contacts if my server doesn't provide a gateway to a proprietary IM ?

If your server doesn't provide gateways, you can use a gateway provided by another JABBER server if this gateway is public. In connected mode, go to JABBER→ Gateways.

Enter the JID of the external gateway (ex: msn.jabber.cz) and launch **Add the public gateway** command.

You can use the built-in service explorer to find a public gateway. See ***How can I find public gateways, conference services or file transfer proxies provided by other servers?***

If successful, the gateway is added in the available gateways list with a blue circle.

Select it and simply input your user/password.

Launch "Register/Update gateway".

If register fails, your user/password may be incorrect. Retry to register by launching the same command. "Register/Update gateway".

Warning, if successful, a confirmation subscription is displayed for each of your contacts of your proprietary IM accounts. To avoid this and before registering to the gateway, Go to JABBER→ Settings/Misc pane and uncheck "Interactive presence subscription".

2.5.4 Can I login on the same proprietary IM with multiple accounts ?

Yes. Suppose you have two accounts on MSN: account1@hotmail.com and account2@hotmail.com. You must have two different available MSN gateways. For example one provided by your server (gateway1) and a public gateway (gateway2). Add the public gateway. See **How to add MSN/YAHOO/ICQ/AIM contacts if my server doesn't provide a gateway to a proprietary IM?**

Then register with account1@hotmail.com on the gateway1 and register with account2@hotmail.com on the gateway2.

BLUEJABB will import the contacts of account1@hotmail.com and account2@hotmail.com.

2.6 Robots

2.6.1 How to use JAIKU/TWITTER robots ?

2.6.1.1 Contact creation

First of all, you must have set your IM address in your TWITTER or JAIKU account. Go to JAIKU or TWITTER web site and set your current IM address.

In BLUEJABB, connect you and go to JABBER→ Contacts screen and launch **Contacts** command.

Select "Create contact" item.

Optionally select or create a group.

Go to "Bots" list box and select JAIKU or TWITTER.

Launch **Save** command.

2.6.1.2 Conversation

JAIKU:

To post to your stream, just send a message

To post to a channel, start your message with #channel

To comment the latest update from someone, start with @user

To follow a user or channel, send FOLLOW <user/#channel>

To stop following a user or channel, send LEAVE <user/#channel>

To stop all alerts, send STOP

To resume alerts, send START

To sign out from Jaiku IM, send SIGN OUT

To remove your Jaiku account, send DELETE ME

Questions? Visit <http://jaiku.com/help/im>

TWITTER

Reply with what you're doing.

'invite' to invite a friend.

'follow' to receive updates.

'track' to track interests.

'whois' for info.

'off' to silence.

BLUEJABB provides special commands for micro-blogging bots (FOLLOW, LEAVE,...).

The command history can also be very useful for these robots:

In "Compose" mode in the conversation screen:

Launch **save history** to save the current command in the history.

Launch **History** to list the history.

2.6.2 How to use RSS robot ?

Connect you and go to JABBER→ Contacts screen and launch **Contacts** command.

Choose "Create contact" item.

Optionally select or create a group.

Go to "Bots" list box and select "RSS".

Launch **save** command.

Then open a conversation with RSS robot.

To subscribe to a RSS stream, enter your RSS stream URL and launch **subscribe** command.

You will receive RSS updates as a simple message (JABBER→ Messages→ Simples).

To unsubscribe to a RSS stream, open a conversation with RSS and launch **List** command.

Select the message (See "**How can I select a single message in a conversation/chat room**"), select the URL you want to unsubscribe in the URL list box and launch **Unsubscribe** command.

2.6.3 How to use Random chat robot ?

Connect you and go to JABBER→ Contacts screen and launch **Contacts** command.

Choose "Create contact" item.

Go to "Bots" list box and select "Random chat".

Launch **Save** command.

YOU MUST be in available state (Ready status).

Then open a conversation with the robot.

Type a text (for example: hello)

If there are available "random chat" users, you are invited to start a conversation (Chat room enter dialog screen).

2.7 Miscellaneous

2.7.1 How can I find public gateways, conference services or file transfer proxies provided by other servers ?

Run the built-in server explorer provided by BLUEJABB (JABBER→ Services explorer). Enter the JABBER identifier of the server (ex:jabber.fr) and launch **Explore** command. Select the service you want to use and launch **Process service** command. For processing a service, select the service and launch **Process service** command.

If this service is a proxy server, BLUEJABB adds the proxy server JID to the list of proxy server in the "File transfer" pane of accounts settings.

If this service is a gateway, BLUEJABB displays the gateway setting dialog with public gateway input field initialized with the selected gateway. Then launch **Add the public gateway** to add this gateway available. (See "Gateways" in this manual).

If this service is a conference service, BLUEJABB displays the conference manager dialog box with "Service" input field initialized with the selected service. Then launch **Browse service** to explore all the chat rooms provided by this conference service

3 BLUETOOTH

3.1 How to create a discovered contact ?

Select the discovered contact you want to create.
Launch **Contact** command.
Select "Create selected contact" item.

This contact is created in your contact database.

3.2 How to schedule the contacts exploration ?

To schedule manually the exploration, go to BLUETOOTH→ Contacts.
Launch **Schedule exploration** command.

To unschedule exploration go to BLUETOOTH→ Contacts.
Launch **unschedule exploration** command.

To schedule automatically the exploration, go to BLUETOOTH→ Settings/Exploration pane.
Check "Start when connect".

3.3 Is it necessary to run an exploration to connect to a contact which is in my contacts database ?

No. When you create a explored contact , BLUEJABB save the real BLUETOOTH address of the contact's device in the contacts database. No more exploration is needed to connect to this contact even you exit from BLUEJABB. When you connect later, launch **Connect to contact** to connect directly to this contact. The exploration is not needed in this case.

3.4 How to automatically send my profile when a new contact is discovered ?

Go to BLUETOOTH→ Settings/Exploration pane.
Check "Send photo on discover".

3.5 What is the public conversation?

The public conversation is like a chat room where the participants are the discovered handsets.
When you send a message, a multimedia or a file, all the participants receive the message, the multimedia or the file.

3.6 Can I sort contacts by group in BLUETOOTH ?

No, you can't. Sorting by group is for JABBER transport only.

3.7 Is there a limit of simultaneous discovered contacts ?

Yes, this limit depends on your handset. Normally this value is between 3 and 7. This means that you can have between 3 and 7 simultaneous contacts in the public conversation.

3.8 How to chat with a single contact in BLUETOOTH ?

Select the contact you want to chat to in the contacts screen. BULEJABB displays a conversation screen.

3.9 Can I change my identifier when I am connected ?

No, you can't. You must disconnect before.

4 GENERAL TROUBLESHOOTINGS

4.1 *"java.lang.NoClassDefFoundError" error occurs when launching BLUEJABB.*

Incorrect BLUEJABB version is installed on your device.

This is the case when you have installed a BLUETOOTH enabled version of BLUEJABB on a device which does not support JSR-82 (BLUETOOTH enabled Java Virtual Machine).

Re-install the correct version of BLUEJABB.

4.2 *Conversation/Chat room screen is not well displayed when "Display input" is checked ?*

Normally, you don't see a vertical scrollbar at the right of the screen in the Conversation/Chat room screen. (Don't speak about the BLUEJABB vertical scrollbar (grey thumb on white scrollbar)). If you see this scrollbar, go to JABBER or BLUETOOTH → Settings/Display pane Decrease the value of "Chat height offset".

Conversely, if the Conversation/Chat room doesn't cover entirely the screen height, increase this value.

You can also decrease the "Input Space" value.

If the Conversation/Chat room doesn't cover entirely the screen width, increase the value of "Chat width offset"

For example, for a SE K618/V630 the "Chat height offset" value is -6 and "Input Space" value is 0.

For a SE P990i the "Chat height offset" value is 0 and "Input Space" value is 4.

4.3 *Conversation/Chat room screen is occasionally not well displayed when "Display input" is checked .*

It occurs when BLUEJABB shows or hides a ticker on the top of the screen. Launch "Refresh" command in the Conversation/Chat room screen.

Some phone (ex K618/V630) are sometimes buggy when displaying the Conversation/Chat room screen and don't display the correct conversation/chartroom messages. If it occurs, launch **Refresh** command.

4.4 *I detect a "flickering effect" in the contacts screen or messages screen when I receive a lot of messages or when there is a lot of activities in chat rooms.*

Go to JABBER(or BLUETOOTH) → Settings/Display pane.

Uncheck "Messages/participants counter".

4.5 I often encounter a "Out of memory" error.

Go to Main menu and select "Settings" item.

Go to "Optimization" pane
Uncheck "High memory" mode.
Uncheck "File cache".
Uncheck "Platform cache".

Go to BLUETOOTH or JABBER→ Settings/Display pane
Decrease the value of "Max messages" (default is 100).
BLUEJABB displays sometimes twice a sended message in a conversation.

Go to BLUETOOTH or JABBER→ Settings/Display pane
Uncheck "Send chat state" if checked.

4.6 I only see a part of the video when reading video files.

Launch **Hide status** command in the multimedia screen.

4.7 "Out of memory" errors often occur on saving or sending multimedias.

It occurs when the multimedia(picture,video) is too big.
In the multimedia dialog screen, launch **Show status** command and choose a lower resolution format for images and videos.

Launch **Hide status** command in the multimedia screen.

4.8 What is the message "List is not synchronized" ?.

When you received a lot of messages (for example, when you are in multiple very active chat rooms) and you select an item in the contact list, BLUEJABB warns you of new data reception and encounters a conflict in order to display information. This is only for warning you.

4.9 The selected item is always the last selected when I apply a command to an item in the list with keyboard on Sony Ericsson with stylus (P900, P990i, P1, W950i)

It's a bug of the phone. You must press on item (no scrolling over).

*4.10 The "About" and "Unlocking" screens display *Error:Handset's current date is not set correctly" error message.*

The date of your phone has not been initialized.
Set correctly your mobile at the current date.
In order to verify the date and time, go to Main menu → Settings/International pane.
The serial number must be valid if you want to purchase BLUEJABB.

5 BLUETOOTH TROUBLESHOOTINGS

5.1 BLUETOOTH connection fails.

You must enable BLUETOOTH on your phone before connecting in BLUEJABB.
(Generally in connectivity menu of your phone).

5.2 File transfer (Multimedia/Files/Profiles) fails.

Go to BLUETOOTH→ Settings/Misc pane.
Reduce the data transfer rate.

6 JABBER TROUBLESHOOTINGS

6.1 Connection to any JABBER server fails.

Verify you internet access. You must have full internet access configured (No WAP).
Download Opera Mini (www.operamini.com) and test you connection.
Help to set your internet access can be found at:
<http://www.operamini.com/help/connect/>

BLUEJABB processes the same manner as Opera mini to access internet.
If successful, socket connection is not available on your handset. Try HTTP connection.

6.2 Bad encoding of special characters (é,è,à,...)

Modify the "UTF8 platform encoding" parameter in the JABBER→ Settings/Misc pane.

6.3 I often encounter I/O Errors.

Go to JABBER→ Accounts→ Your_account.
Decrease the "Net inactivity delay".
(Example: for NIMBUZZ, it must be 30 seconds).

6.4 Register to JABBER fails.

Some servers don't allow "in-band" registration. You must use their web sites to register.

6.5 Connection to GTALK accounts fails.

In order to connect to your GTALK account, your phone needs the Verisign Class 3 public certificate with serial number 70:BA:E4:1D:10:D9:29:34:B6:38:CA:7B:03:CC:BA:BF.

6.6 My server sends me usefulness errors.

Go to JABBER→ Settings/Misc pane.
Uncheck "Show alert on server error".

6.7 Contacts on a gateway are on error.

The gateway is unavailable. You can see the state of a gateway in the gateway manager screen (JABBER→ Gateways).

6.8 Sending/receiving multimedia/files fails with my MSN/YAHOO/ICQ/AOL contacts.

First of all, for sending / receiving files to / from your MSN/YAHOO/ICQ/AOL contacts, you must use SOCKS proxy; method. (See your account / file transfer pane). If you use this method and file transfer fails, the gateway provided by the server doesn't allow file transfer.

6.9 Sending/receiving multimedia/files fails with my GTalk contacts.

You can't send or receive multimedia/files to/from GTalk contacts.

6.10 I can't enter a chat room provided by another server.

Some servers are "closed". I.e. when you are connected to these servers, you can't reach any resources (chat rooms, gateways, file transfer proxies...) provided by other servers and the other servers can't reach the resources provided by these closed servers. This is the case of NIMBUZZ server.

6.11 Authentication always fails and I am sure of my credentials.

Go to JABBER→ Accounts→ Your_account/Main pane.
Change the authentication method.